



**boxis**  
autoshrd

## White Glove Service Description

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Your BOXIS Auto Shred is covered by a comprehensive two (2) year warranty starting the date the unit is installed.

The White Glove Service program includes delivery to your premises, and setup and training by a trained service technician.

When you place your order for your BOXIS Auto Shred, we will make a convenient delivery appointment that works with your schedule. You can expect to receive your shredder 7 – 14 business days after you place your order. A second appointment is required for the BOXIS Auto Shred to be setup and installed. Each BOXIS Auto Shred is set-up by a trained service technician. The shredder often arrives the day before the technician so we ask that you do not unpack or attempt to install the shredder yourself.

The technician will unpack the unit, position it correctly and test that all features are operating properly. In addition the technician will explain to you and your team how to get the most out of your shredder.

We do ask that you do not discard any of the packaging material for 14 days after the setup and training. If for any reason you need to return the shredder we will need the packaging. If you do discard the packaging during this 14 day period we will require a restocking fee of \$150 to be paid to replace the packaging.

If you should have any problems with your shredder, we've got you covered with a 2-year parts and labor warranty. Simply call our toll-free service line and we'll help you troubleshoot over the phone...or send a technician to your premises to...fix the shredder.

Additional years of product warranty coverage are available. Please contact your sales representative or call us at 866-705-1854, or visit [www.boxisautoshrd.com](http://www.boxisautoshrd.com)